

COMMUNITY NEWS



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District Information

Board Meetings

When:

Fourth Monday of each month

Where:

3200 Southwest Freeway, Houston, Texas 77027.
Allen Boone
Humphries
Robinson LLP
Offices

Harris County Municipal Utility District No. 82 was created by order of the Texas Water Rights Commission, now the Texas Commission on Environmental Quality, on May 30, 1973, to purchase, construct, operate and maintain all works, improvements, facilities and plants necessary for the supply and distribution of water; the collection, transportation, and treatment of wastewater; and the control and diversion of storm water.

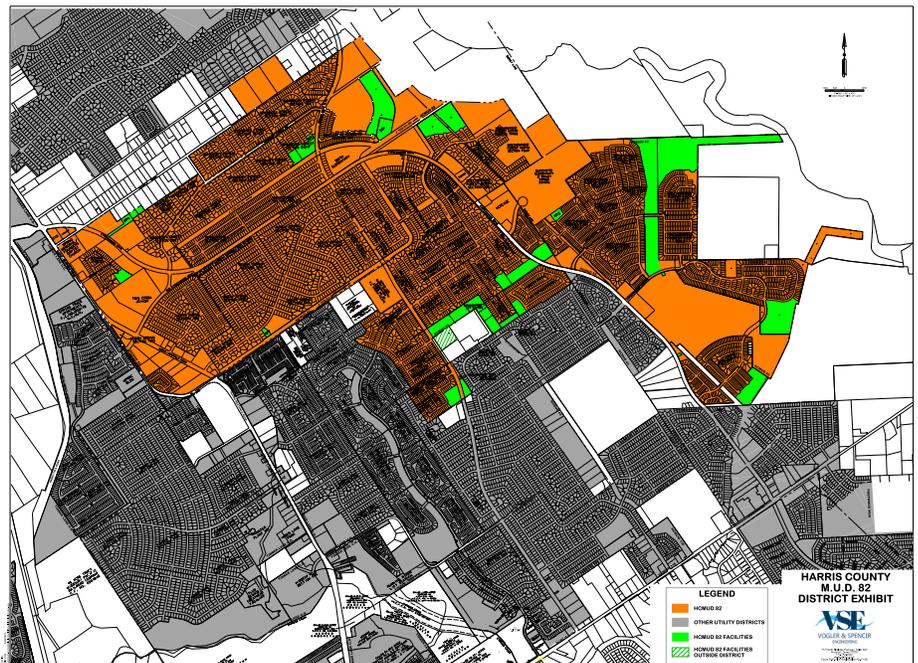
MUD 82 provides water and sewer services via three water plants and a state of the art wastewater treatment plant to residential homes, businesses and Spring ISD schools located within the district. Other management responsibilities include garbage collection, recycling and maintaining security for the district facilities. The Board was recognized by AWBD in 2011 for its efforts in water conservation.

The District is located in northern Harris County approximately 23 miles north of the central business district of the City of Houston and contains approximately 2,219 acres of land.

District Website

Visit our website to view meeting documents, announcements, and more:

hcmud82.com



BILLING UPDATE

PAYMENT OPTIONS:

WE OFFER FOUR CONVENIENT WAYS TO PAY YOUR WATER BILL -

PAY ONLINE -

LOGIN TO THE NEW PAYMENT PORTAL: www.mmia.starnik.net

**PLEASE NOTE THE DISTRICT HAS RECENTLY TRANSITIONED TO A NEW BILLING SYSTEM;*

*CUSTOMERS USING AUTOMATIC PAYMENTS MUST RE-ENROLL!**



AUTOMATIC BANK DRAFT -

SEE BACK OF YOUR BILL FOR APPLICATION.

(THERE MAY BE A FEE ASSOCIATED FOR ELECTRONIC TRANSFERS.)



PAY MY MAIL -

MAIL PAYMENTS TO:
HARRIS COUNTY MUD NO. 82
P.O. BOX 9.
SPRING, TEXAS, 77383



PAY AT THE OFFICE -

VISIT THE MMIA OFFICE TO
PAY IN PERSON
19333 HAUDE ROAD.
SPRING, TEXAS 77388

*M-F 9-5 PM
24-HOUR DROP SLOT
AVAILABLE*



**WATER & BILLING
QUESTIONS?
CONTACT MMIA
(281) 651-1618**

Customer service calls are answered 24 hours a day and 24 hour emergency service is provided 365 days a year. The office hours are Monday through Friday 9:00 AM to 5:00 PM.



Trash & Recycling GUIDELINES

COLLECTION SCHEDULE

Place your trash/recycling carts at the curb by **7:00** a.m. on collection day.

Regular and Heavy Trash (appliances, furniture, etc.) are collected every **Tuesday** and **Friday**.

Recycling collection varies by location: Residents West of Birnamwood & South of Cypresswood are collected on **Tuesdays**, and all others on **Fridays**.

HOLIDAY SCHEDULE

If your regular trash or recycle collection day falls on a holiday (New Year's Day, Independence Day or Christmas Day), the collection will be made on the **next regularly scheduled collection day**.

EXTRA & REPLACEMENT CARTS

Best Trash will provide each residence with one recycling cart and one trash cart. Best Trash will replace any carts that are defective or otherwise become unusable due to normal wear and tear.

Replacement Carts

Lost or stolen trash carts can be replaced for \$65.00 + tax each by calling Best Trash.

Lost or stolen recycle carts can be replaced for \$75.00 + tax each by calling Best Trash.

ACCEPTED RECYCLABLES:

- Recyclable Items: Paper (including cardboard), plastics (1-7), aluminum and tin cans, and glass (all colors).
- Please remove caps, liquids, and food products from inside the containers.
- Cardboard is recyclable; please break down all boxes flat, and place them next to the recycle cart for collection.
- If items exceed container capacity, please place them adjacent to the cart, well marked as recyclable materials.
- Please only use the provided recycle cart for recyclable materials.
- The green recycle cart is NOT an extra trash container and will NOT be emptied as such.

NOT ACCEPTED IN RECYCLING:

- Plastic bags, pizza boxes, Styrofoam, hangers, toys,
- Clothes, yard waste, and wood or any other items that do not have the official recycle logo on them.
- Yard waste, leaves, grass, and clothing should be placed out as trash.

Contact Best Trash

Phone: 281-313-2378

Email: customerservice@besttrash.com

Website: www.best-trash.com

A MESSAGE FROM HARRIS COUNTY ESD 11

YOUR CARE IS OUR PRIORITY! As your neighborhood's emergency medical service, we're here to keep you informed and prepared. This month we're sharing important facts and updates - from safety tips to new community initiative that help us all stay healthy and keep you out of the ER!

Each month our Medical Director, Dr. Jay Kovar, addresses questions from our community about emergency medical care and shares timely information to keep you safe. Scan the QR code to visit his Youtube channel and stay out of the ER!

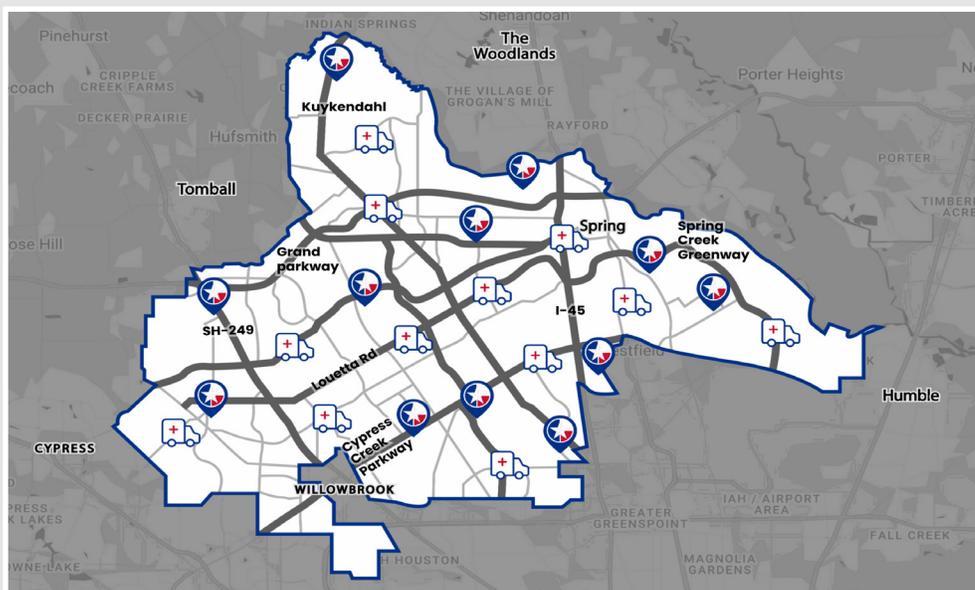
Last month was Sudden Infant Death Syndrome Awareness Month. This is the term used to describe the sudden death of a baby younger than 1 year old without a known cause. Learn about SIDS and what you can do to keep our baby safe by visiting safetosleep.nichd.nih.gov



SCAN TO VISIT
HARRISCOUNTYESD11.GOV

FOR NON-EMERGENCIES:
281-524-7660

FOR ALL EMERGENCIES:
911



ABOUT HARRIS COUNTY ESD 11 MOBILE HEALTHCARE: Harris County ESD 11 Mobile Healthcare covers a 177 square mile area of northern Harris County with over 700,000 residents, the largest Emergency Service District in the state of Texas. If you have an emergency, call 911. Harris County ESD 11 receives over 65,000 calls a year and consistently ranks among the best EMS services in the country for speed of response, patient satisfaction and quality of care. The Harris County Emergency Services District 11 Communication Center, known as Control, is recognized as an ACE Accredited Center of Excellence by the International Academies of Emergency Dispatch. This prestigious designation highlights our commitment to excellence in emergency dispatch services. As an ACE-accredited agency, we enjoy increased visibility in community service, enhanced support in litigation and liability management, and improved recruitment and retention, affirming the value and impact of our team's work.

www.harriscountyesd11.gov

SPRING WATER CONSERVATION *Tips*

As we step outside to prep our yards for the warmer months ahead, it's also the perfect opportunity to build smart water conservation habits.

Here are a few simple ways to save water and money this spring:

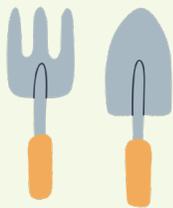


Inspect for Winter Damage: Before putting your irrigation system on full blast, check for leaks, broken lines, or misaligned sprinkler heads that may have cracked during winter freezes. A single broken sprinkler head can waste hundreds of gallons of water.

Embrace Mulch: Adding a two-to-three-inch layer of organic mulch around your plants and garden beds helps the soil retain moisture. This reduces the need for frequent watering while simultaneously keeping pesky weeds at bay.



Water Smart: Spring often brings plenty of natural rainfall, meaning you can dial back your automated sprinklers. When you do need to water, do it in the early morning. Watering when the sun is low minimizes evaporation and ensures the water reaches the roots.



Sweep, Don't Hose: When cleaning off driveways, patios, and walkways, reach for a broom instead of the garden hose. This simple switch takes about the same amount of time but saves dozens of gallons of water every time you clean.



Catch the Rain: Take advantage of spring showers by installing a rain barrel beneath your downspouts. This provides a free, nutrient-rich water supply that is absolutely perfect for your garden and potted plants.

By adopting these easy habits, you can cultivate a beautiful, thriving yard while helping protect our most precious natural resource!

DID YOU KNOW?

A leaking toilet can waste thousands of gallons of water each month... Leading to a very costly bill!

Avoiding costly bills is simple:

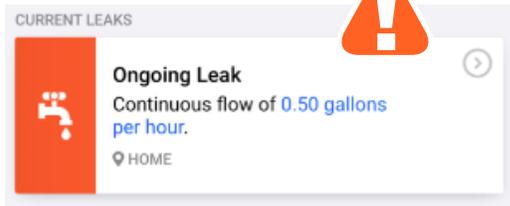
1. Monitor usage with **Eye On Water**
2. Set up leak notifications
3. Fix leaks immediately



SCAN TO SIGN UP!
FREE & SIMPLE



 EyeOnWater®



**SAVE
WATER
AND
YOUR
\$\$\$**

SEE A LEAK OR OTHER DRAINAGE
ISSUE ON THE DISTRICT'S SIDE?

CALL MMIA AT 281-651-1618

OR SUBMIT A TICKET ON THE
DISTRICT WEBSITE SO IT CAN
QUICKLY BE FIXED!

www.hcmud82.com/report





Numbers to Know



Emergency (Life Threatening, Eminent Danger)	911
Harris County Constables Office (HCCO) - Non Emergency	713-697-3600
Harris County Sheriff's Office (HCSO) - Non Emergency	713-221-6000
Poison Control	1-800-222-1222
Water Bill Questions (MMIA)	(281) 651-1618
Harris County Pet Resource (Stray, abandoned, and Abused)	281-999-3191
Crisis Intervention Houston Hotline	832-416-1177